



# CLAIM FORM



**Two (2) pieces of identification are required to claim a prize.  
Call 1-800-665-3313 for a list of acceptable identification.**

**CLAIM TYPE**  Prize over \$1,000  Merchandise  Already Validated  
 Disputed, Damaged or Incomplete Winning Ticket

NOTE: This form is used for claiming prizes of over \$1,000, for Tickets that you are unable to identify as a winner, for Winning Tickets which are unreadable, mutilated, defective, altered or for Tickets that will not validate on your Ticket Terminal. PLEASE PRINT CLEARLY.

Staple  
**Ticket and  
Validation Message**  
Here On WHITE Copy

Claimant's Name		
Address		
City	Province	Postal Code
Daytime Telephone Number (including area code)		Fax Number
Email Address		
Claimant's Signature	Amount Claimed	Date

- LOTTO MAX     LOTTO 6/49     DAILY GRAND     EXTRA     ZING (SCRATCH 'N WIN)  
 WESTERN MAX     WESTERN 649     PICK FAMILY     POKER LOTTO     SPORT SELECT     OTHER

**EXPLANATION**

---



---



---



---



---

### FOR RETAILER USE

Ticket Control Number \_\_\_\_\_ SYSID \_\_\_\_\_

Validating Retailer's Signature \_\_\_\_\_ Staff Name (please print) \_\_\_\_\_

Was the player paid any prize?  Yes  No  N/A      If claim is for a torn ticket, was the ticket torn in error?  Yes  No  N/A

### INSTRUCTIONS

**ADVISE THE CUSTOMER TO CALL 1-800-665-3313 FOR FURTHER INFORMATION AND ADDITIONAL FORMS REQUIRED TO CLAIM A PRIZE OVER \$1,000.**

1. **NAME AND ADDRESS OF PLAYER(S) MUST BE ON THE TICKET.** Claim Form to be completed by player(s) or one name in trust for a group claim, which must be accompanied by a Group Buying Agreement, available at Lottery Ticket Centres, at [www.wclc.com](http://www.wclc.com), or by calling 1-800-665-3313.
2. Jointly prepare this **Claim Form** with the customer for all prizes over \$1,000.
3. Ensure that the **Form** is completed in full, including a **DAYTIME PHONE NUMBER**.
4. Staple the **Ticket** and the **Validation Message** to the WHITE copy of this **Form**. Give the YELLOW copy to the customer for their records. Retain the PINK copy for your records.
5. All risk of sending tickets remain with the player.
6. Customers can present the WHITE copy of this **Form** with the **Ticket** attached, to any of the Prize Payout Offices (call 1-800-665-3313 for addresses) or send by registered mail or courier to:

**Western Canada Lottery Corporation  
10<sup>th</sup> Floor, 125 Garry Street  
Winnipeg, Manitoba R3C 4J1**

NOTE: The cost of sending the ticket should not exceed the value of the prize being claimed.